



FREQUENTLY ASKED QUESTIONS

2024 Boone Hall Fright Nights Season
Info@BooneHallFrightNights.com

1. What Nights Are You Open?

- a. Boone Hall Fright Nights will be open the following nights in September and October. A full calendar for the 2024 Season can be found on our website: www.boonehallfrightnights.com

September: 21, 27, 28

October: 4, 5, 6, 11, 12, 13, 17, 18, 19, 20, 24, 25, 26, 27

2. What Are Your Hours of Operation?

- a. Our security checkpoints will open at 6:30pm each evening. Attraction lines will open at 7:15pm with attractions opening when it is dark outside (this varies throughout the season).
- b. On Friday & Saturday Nights, admission to the event + our security checkpoints will close at 11:00pm.
- c. On Thursday & Sunday Nights, admission to the event + our security checkpoints will close at 9:30pm.
- d. Attractions will remain open 30 Minutes beyond the closing time for our security checkpoints and admissions counters. Queue lines may be closed earlier to ensure all guests in line are able to complete the attraction they are in line for. Guests are encouraged to arrive at 6:30pm to ensure you have time to experience all 3 attractions.

3. Where is Boone Hall Fright Nights Located?

- a. **There Is NO Special-Event Entry for Boone Hall Fright Nights at Boone Hall Plantation's Main Gate on Long Point Road.**
- b. Boone Hall Fright Nights is located 1/2 mile north of Long Point Rd. in Mt. Pleasant, S.C. If using a map guidance program for directions on your mobile device, please enter 2434 N. Hwy. 17, Mt. Pleasant, S.C. 29464 as the destination. The entrance to Boone Hall Fright Nights is located directly across from this address. Guests attending Boone Hall Fright Nights should be aware that this special event is ticketed independently of regular tours and admission to Boone Hall Plantation.

4. How Much are Tickets?

- a. Ticket prices for the 2024 season are as follows:
 - ScreamPass General Admission Combo- \$39.00 (Single Admission to all 3 Attractions)
 - VIP Faster to the Fear- \$70.00 (VIP Security Line & Single Expedited Admission to All 3 Attractions)

5. How Can I Purchase Tickets?

- a. Scream Pass and VIP Faster to the Fear tickets must be purchased online at www.boonehallfrightnights.com. **THERE ARE NO ON-SITE TICKET SALES FOR THIS EVENT**
- b. We strongly recommend purchasing your tickets early as Boone Hall Fright Nights sells out on a regular basis.

6. Can I Purchase Individual Attraction Tickets?

- a. Individual Attraction Tickets are Not Available for the 2024 Event. Our ScreamPass and VIP Faster to the Fear Combo tickets offer all of our attraction experiences for a single low price!

7. How Long Does It Take to Complete All 3 Attractions?

- a. Attraction times vary based on your group and our crowds on any given night. Boone Hall Fright Nights is a destination event with 3 individual attractions. Most groups elect to spend several hours with us enjoying the attractions, vendors, and midway entertainment. On busy nights, it can take several hours to complete all 3 attractions (including spending time in line). **Lines and wait times will become significantly longer closer to Halloween and it make take the full period of time from open to close for groups with General Admission ScreamPass tickets to complete all 3 attractions. If you wish to avoid extended queue line wait times, we strongly recommend purchasing a VIP "Faster to the Fear" ticket to skip the general admission line(s).**



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8. Do You Offer Group Discounts?

- Yes! We're pleased to offer group package rates on our ScreamPass and VIP Faster to the Fear combo tickets to groups of 20+ guests. Group tickets are available on our website at www.boonehallfrightnights.com.

9. Do You Offer Military/First Responder Discounts?

- Yes! We're pleased to offer a \$5.00 discount on our ScreamPass or VIP Faster to the Fear combo tickets to active duty and retired military members or Police/Fire/EMS first responders with ID (ID must be shown at the time of purchase and service member must be present). **These discounts are only available On-Site at our Customer Service Windows, You Cannot Purchase These Online. Military/First Responder Discounts are ALWAYS Available, Even When The Event is Sold Out.**

10. Do You Have a Clear Bag Policy?

- Yes. Please see the attached graphic →

11. Is It Scary?

- All our attractions are designed to frighten and entertain. Guests will react differently to the various creatures and special effects contained within our 3 attractions. Our attractions are not recommended for children 12 and under or those who do not like being scared.

12. Is There Free Parking?

- Yes! As with most special events held at Boone Hall, complimentary parking will be available in the lots off US-17. Boone Hall Farms is not responsible for loss or damage to personal property or vehicles while parked on-property.

13. What Items are Prohibited at Boone Hall Fright Nights?

- The following items are prohibited:

Weapons of Any Kind (Including Guests with Concealed Weapons Permits and Off-Duty Law Enforcement), Pocket Knives, Stun Guns, Mace/Pepper Spray, Alcohol, Illegal Drugs and Controlled Substances, Outside Food or Drink, Costumes, Face Paint/Full Face Makeup, Halloween Masks, Props/Costume Weapons, Bags Which Do Not Meet our Clear Bag Policy Requirements, Lighters, Laser Pointers, Flash Lights (Including Cell Phone Lights), Illuminated Fidget-Toys, Pets (Except Licensed Service Animals), Cameras with Detachable Lenses, Drones, and any other items as determined by Boone Hall Fright Nights management.

14. Is It the Same as the Last Year?

- No! Boone Hall Fright Nights is proud to be the only attraction in South Carolina which re-designs, rebuilds, and brings new attraction experiences each season!

CLEAR BAG POLICY
NOW IN EFFECT
ALL BAGS SUBJECT TO SEARCH UPON ENTRY

APPROVED BAGS

- Clear Plastic Bag
- 1-Gallon Plastic Freezer Bag
- Clear Purse
- Clear Fanny Pack
- Clutch with shoulder strap (No larger than 5" x 8")
- Clutch with wrist strap (No larger than 5" x 8")

NON-APPROVED BAGS

- Purse
- Backpack
- Clear Backpacks (Larger than 12 x 6 x 12)
- Binoculars Case
- Camera Case
- Tinted Plastic Bag
- Oversized Tote Bag
- Printed Pattern Plastic Bag
- Fanny Pack
- Seat Cushion
- Mesh Bag

NO BAGS LARGER THAN 12" X 6" X 12"

BOONE HALL FRIGHT NIGHTS



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15. Is There a Corn Maze?

- a. There is not a corn-maze style attraction included among the 2024 Boone Hall Fright Nights attraction lineup. The 2024 Luke Bryan + Starling Chevrolet Corn Maze is a separate, daytime attraction operated in conjunction with the Boone Hall Pumpkin Patch. For more information, visit: <http://www.boonehallpumpkinpatch.com>

16. Do You Accept Credit Cards/Will there be an ATM on-site?

- a. Boone Hall Fright Nights encourages the use of credit/debit cards for purchases on-site. All vendors, ticket windows, and our retail shop accept credit and debit cards. There is NOT an ATM on-site for this event.

17. Will there be Food/Drinks/T-Shirts for Sale?

- a. Yes! Boone Hall Fright Nights features a variety of food vendors on our midway serving festival classics including fresh authentic Mexican specialties, popcorn/kettle korn, cotton candy, roasted nuts, burgers, dogs, brats, topped fries, funnel cakes, shaved ice, fresh squeezed lemonade, and Nothing Bundt Cakes. Our retail shop carries Boone Hall Fright Nights t-shirts, hoodies gifts, glow products, and more.
- b. Our **Dark Arts Studio** offers on-site body art and face painting for our most adventurous guests!

18. Are Children Under 12 Permitted to Attend Boone Hall Fright Nights

- a. For their safety, and due to the intense nature of this event, children under 6 years of age WILL NOT be permitted to participate in any of our attractions. Our attractions are designed and recommended for guests over 12 years of age. The purchase of attraction tickets for minor guests (6-12) is at the discretion of the child's responsible adult/guardian. All guests (including children and anyone accompanying them inside the attractions) must have a ticket. Refunds will not be issued for guests who are too frightened to complete the attraction(s). **Children MUST be accompanied by a ticketed adult at all times.**
- b. For younger children, we recommend visiting our family event "The Boone Hall Pumpkin Patch" which features family-friendly activities, an age-appropriate "monster hayride", and vendors in a daytime setting. For more information on this event, please visit www.boonehallpumpkinpatch.com

19. Are There Special Ticket Prices for Children?

- a. No. Our attractions are recommended for an adult audience. All guests must have a valid ScreamPass/VIP Faster to the Fear ticket to participate. For their safety, any child determined to be under the age of 6 will be denied entry into our attractions.

20. Can I Be Denied Entry?

- a. Yes. Boone Hall Fright Nights management reserves the right to deny entry to any guest, for any reason, should they feel they are unfit to experience our attractions safely. Management also reserves the exclusive right to remove any guest who fails to follow management instructions or adhere to the posted rules and regulations for participating in this event. Management discretion is final and will be enforced by the Charleston County Sheriff's Office. NO REFUNDS will be issued to any guest denied entry or removed from this event.

21. If I Get Too Scared and Can't Finish One or More Attractions, Can I Get a Refund?

- a. No. No refunds will be issued if a guest is unable or unwilling to complete any attraction or attraction(s) included with their purchased ticket. Unused tickets will remain valid for any night during the remainder of the 2024 operating season and may be used at a later date.



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22. Will the Monsters Touch Me?

- a. No. Our attractions are located in dark, confined spaces and occasionally, unintentional contact may occur. Our actors are specifically instructed not to intentionally touch any guest. Please return the favor and do not touch our monsters, props, or sets. Any guest(s) found violating this guideline will be subject to immediate removal from the event with *no refund*.

23. Are There Restrooms?

- a. Yes. Portable restroom facilities are available inside and outside of the entrance gates as well as at the Hayride loading dock. (We promise, they're not the scariest attraction at the event!)

24. Are the Attractions Indoors or Outdoors?

- a. Our attractions are safely located in an outdoor, open-air environment. Guests should come prepared for an experience on our farm, interacting with nature. Late-Fall evenings can be chilly and wet. Boone Hall Farms is proud to be a working farm; therefore, guests will encounter uneven surfaces, dirt and mud. Ward8 takes place under a shelter roof while PHOBIA, and the Fallout: Haunted Hayride are primarily outdoors. Guests should choose closed-toed footwear suitable for outdoor conditions and uneven terrain. (Footwear WILL become dirty)

25. Will the Attractions Close If It Rains?

- a. Periods of heavy rain and/or lightning will close the attractions, but light rain adds to the experience! Lightning and Wind Warnings may result in suspension or cancellation of attraction operations. Should inclement weather close the attractions, guests may return with their original tickets and be permitted access to any unused attraction(s) during the 2024 operational season. Boone Hall Fright Nights will update our social media outlets immediately in the event of a weather-related closure. The safety of our actors, staff, and valued guests is paramount in any weather-related closure decision. *No refunds will be issued in the event of inclement weather.*

26. It's Raining Where I'm At- Are You Open Tonight?

- a. For up-to-the-minute information, visit our Facebook Page at www.facebook.com/BooneHallFrightNights

27. Are the Attractions ADA-Accessible

- a. This event takes place on a working farm with uneven terrain including long stretches of gravel, dirt, sand, mud and other natural obstacles. The intense nature and winding corridors of the Ward8 attraction may not be accessible for all guests in wheelchairs and/or those with conditions which may be agitated by a high-sensory environment with claustrophobic spaces, loud noises and intense flashing light. Accessibility around the event grounds may be impacted by rain and weather conditions. Guests must be able to self-navigate our attractions by themselves or with the assistance of a companion, including remaining upright at all times. The Fallout Haunted Hayride cannot accommodate wheelchair access.

28. What If I Don't Get Through All 3 Attractions?

- a. Should you be unable to complete all 3 attractions in one evening, your ticket and any unused attractions on it, will be valid any remaining night during the 2024 season. Please retain your original ticket for admission on a future night. We recommend arriving early on Friday and Saturday nights in October as capacity crowds will result in extended wait times for each attraction.

29. If I Lose My Ticket Can I Get a Replacement?

- a. NO! Tickets are individually numbered and cannot be replaced if lost. Please ensure that your ticket is stored safely before entering any of our attractions.



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30. Will There Be Security?

- a. Yes! The Charleston County Sheriff's Office and Awendaw Fire-Rescue will be present during our hours of operation. Additionally, our event staff will be visible and available to assist guests with any questions or concerns. Please note that bag checks and metal detection devices will be used to ensure the safety and comfort of all guests.

31. Can I Smoke?

- a. Boone Hall Fright Nights has been designated as a non-smoking event. A dedicated smoking area is available outside of the main gates for guests who do smoke. Guests may not use any tobacco products, electronic cigarettes, or "vaping" devices inside the midway, in line, or inside any of the attractions.

32. Can I Take Photos and/or Video?

- a. We invite guests to share their experience on our midway and in line with their friends, family, and on social media. Our monsters out on the midway will be happy to take photos with you. However, no photos or videos inside of the attractions will be permitted. Additionally, we kindly request that guests put away their electronic devices while touring our attractions. Lights and screens are distracting to other guests and our attractions have been known to eat cell phones. Our production team WILL NOT stop the show to search for lost cell phones, keys, or personal effects.

33. Do You Have a Lost and Found?

- a. Yes. Lost and Found items will be stored at our ticket booth(s) until the end of the 2024 season. Our staff will conduct a sweep of all attractions nightly and will turn in any found items to the ticket booth. Please note that items lost on the Haunted Hayride are rarely found. Please secure all valuables or leave them at home or in your personal vehicle. Boone Hall Fright Nights, Live Productions, LLC and Boone Hall Farms, Inc. are not responsible for loss, damage, or theft of personal items while on Boone Hall property. Our staff WILL NOT search for lost items while the attractions are open.

34. How Can I Get a Job at Boone Hall Fright Nights?

- a. We're always looking for great monsters! Join the elite Scream Team that powers South Carolina's largest multi-attraction haunt. Visit www.screamteamjobs.com or click the "Scream Team" icon on the main Boone Hall Fright Nights website.

35. Are There Strobe Lights or Smoke Machines?

- a. Guests should be aware that all three of our attractions and midway common areas contain the following: dense theatrical fog/smoke, Co2, laser lighting, ultraviolet (UV) lighting, intense strobe lighting, loud noises, dark confined spaces, sudden startling effects, simulated graphic horror images, costuming, gasoline-powered chainsaws, and some latex-based makeup. If you have a condition which may be agitated by any of these items, you should not participate.

36. Are COVID-19 Masks Required?

- a. Boone Hall Fright Nights follows the guidance and requirements of Charleston County, SC. At this time, masks and social distancing are not required for guests or staff at this outdoor event.

37. I Still Have Questions- Who Can I Contact?

- a. Send us an email to info@boonehallfrightnights.com with your name, contact information, and question(s). Our management team will be happy to provide further assistance!